ALWIS Terms of Service and Client Agreement

Ariannelouis Wired Internet Services (ALWIS)

ALWIS.com

Effective Date: September 27, 2026

Welcome to Ariannelouis Wired Internet Services (ALWIS). These Terms of Service and Client Agreement ("Agreement") establish the terms and conditions governing the application for, installation of, access to, payment for, and use of ALWIS internet services.

By submitting a registration or application for ALWIS services and accepting these Terms, the applicant acknowledges that they have read, understood, and agreed to the terms stated below.

1. Client Registration

To apply for ALWIS internet service, the applicant must provide accurate and complete information requested during the registration process.

Information provided during registration may include, but is not limited to:

- Full name
- Service address
- Contact number
- Service location or map/pinpoint
- Selected internet plan
- Other information reasonably necessary to process the application and provide the service

The applicant is responsible for ensuring that the information submitted is accurate and up to date.

Submitting a registration does not automatically guarantee approval, installation, or activation of internet service. ALWIS reserves the right to review an application and determine whether service can be provided at the requested location.

2. Account Creation and Activation

Once an application has been reviewed and approved, ALWIS may create a client account and arrange installation or activation of the selected service.

An account becomes an active client account only after the applicable requirements for service have been completed and ALWIS has confirmed activation.

Clients may be provided access to their account information through the ALWIS client portal.

3. Client Account Information

Clients may access information associated with their ALWIS account through the client portal, including, where applicable:

- Client name
- Account or client information
- Registered service address
- Service location or pinpoint
- Current internet plan
- Internet speed
- Registered contact information
- Account balance
- Payment information and payment history
- Account and service status

Clients are responsible for keeping their account information accurate and informing ALWIS of relevant changes to their contact information.

4. Internet Plans and Service

ALWIS provides internet services according to the plan selected and approved for the client's account.

Available plans, speeds, pricing, and other service details are displayed on the ALWIS website and may be updated by ALWIS when necessary.

The internet speed stated for a plan represents the service level associated with that plan and may be affected by factors including network conditions, equipment, customer devices, and other circumstances affecting connectivity.

Clients who wish to upgrade or reduce their internet plan must contact ALWIS. Plan changes are subject to ALWIS's applicable procedures and availability.

5. Installation and Installation Fee

Installation arrangements will be coordinated between ALWIS and the client after an application has been approved.

The client must provide reasonable access to the location necessary for installation, maintenance, inspection, repair, or other service-related work.

The installation fee is **not fixed** and may vary depending on circumstances affecting the difficulty and requirements of installation. Factors may include, but are not limited to:

- Topography
- Distance from applicable ALWIS infrastructure
- Service location
- Accessibility of the installation site
- Installation complexity
- Other circumstances affecting the materials, labor, equipment, or work required

The applicable installation fee will be communicated to the applicant before installation.

Once paid, the installation fee is **non-refundable**, except where ALWIS is legally required to provide otherwise.

6. ALWIS Equipment

Equipment provided, installed, or assigned by ALWIS for the purpose of providing internet service, including but not limited to modems, chargers, and applicable fiber-optic equipment, remains the property of ALWIS unless otherwise expressly agreed in writing.

Upon termination or discontinuation of service, ALWIS-owned equipment remains the property of ALWIS and may be required to be returned.

Clients are responsible for taking reasonable care of ALWIS equipment while it is in their possession or at their service location.

If ALWIS equipment is proven to have been damaged, rendered unusable, lost, or damaged beyond repair due to the negligence, misuse, intentional action, or failure to exercise reasonable care by the client or persons under the client's responsibility, the client is obligated to pay the applicable replacement or repair cost.

This may include, but is not limited to:

- Modem
- Charger or power adapter
- Fiber-optic cable
- Other ALWIS-provided network equipment
- Other equipment necessary for the client's connection

Failure to settle an established equipment-related charge may result in the client's service being placed on hold or discontinued, subject to applicable law and ALWIS procedures.

7. Payment and Due Dates

Clients are responsible for paying their applicable monthly subscription fees and other valid charges according to the billing schedule and due date associated with their account.

The client's account portal may display the current balance, due date, payment status, and payment history.

The **due date is the date by which payment is expected to be made. The grace period is not an extension of the due date and does not change the client's obligation to pay on time.**

Clients are expected to settle their monthly subscription fees on or before the stated due date.

8. Payment Reminders and Grace Period

ALWIS may provide automated payment reminders through available communication channels.

A payment reminder may be sent **three (3) days before the client's due date** to help the client avoid an overdue account.

If payment has not been received by the due date, the account will enter its applicable grace period.

The grace period is **five (5) days after the due date**.

The grace period is provided as an opportunity for the client to settle an overdue balance. It does not constitute a change to the original due date or relieve the client of the obligation to pay on time.

The client's service will remain active during the applicable five (5)-day grace period.

If the client has not fully settled the required outstanding amount by the end of the five-day grace period, ALWIS may place the client's internet connection on hold beginning on **Day 6**.

9. Service Hold for Unpaid Accounts

If the client fails to settle the applicable monthly subscription fee and other unpaid bills within the five-day grace period, ALWIS has the authority to place the client's connection on hold until the required outstanding balance has been paid in full.

The service hold may be implemented through ALWIS's network-management systems.

The client remains responsible for outstanding amounts associated with the account.

Payment of the overdue balance does not necessarily constitute immediate restoration until payment has been verified and the applicable restoration process has been completed.

10. Payment Methods

ALWIS may accept payment through designated physical and digital payment methods communicated through official ALWIS channels.

Physical Cash Payments

Physical cash payments must be handed directly to authorized ALWIS personnel.

Clients should not give physical cash payments to unauthorized persons claiming to represent ALWIS.

Digital Payments

Clients using digital payment methods must follow the payment instructions provided through official ALWIS channels.

Where a digital payment is successfully completed but is not automatically reflected in the ALWIS portal or billing system because of a technical issue, system failure, or other problem, the client may be required to provide clear proof of payment for manual verification.

Proof of payment must be sufficiently clear and readable and should include relevant information such as:

- Payment reference number
- Date of payment
- Time of payment
- Amount paid
- Other information reasonably necessary to verify the transaction

Blurry, incomplete, altered, or otherwise unverifiable proof of payment may delay manual verification and service restoration.

11. Payment Verification and Service Restoration

At present, payment verification and restoration of service following an unpaid-account service hold may be performed manually by ALWIS personnel.

Where a client has made a payment that has not yet appeared in the ALWIS system, the client may be required to provide valid proof of payment for verification.

Once the payment has been verified and the required outstanding balance has been settled, ALWIS may restore the client's service.

ALWIS may implement automated payment verification and automatic service restoration in the future.

12. Reconnection or Restoration Fees

At the time of this Agreement, ALWIS does not currently impose a separate reconnection fee for restoration following an unpaid-account service hold.

ALWIS reserves the right to establish or modify applicable service restoration, reconnection, or related administrative fees in the future, subject to applicable law and appropriate notice or disclosure.

13. Service Interruptions and Technical Issues

ALWIS strives to provide reliable internet service but cannot guarantee that service will remain uninterrupted at all times.

Service may be affected by technical problems, maintenance, equipment issues, power interruptions, network conditions, weather, infrastructure damage, or other circumstances.

Clients experiencing connection problems may contact ALWIS through the official support channels.

ALWIS may perform maintenance, repairs, upgrades, or other network work when reasonably necessary to maintain or improve its services.

14. Modem Reset and Unauthorized Configuration Changes

Clients must not intentionally reset, reconfigure, or otherwise alter ALWIS-provided modem or network settings without authorization or instructions from ALWIS.

If a client intentionally or unintentionally resets the modem and the reset results in the loss of internet connection or requires ALWIS personnel to restore the connection or configuration, ALWIS may impose a **₱300 service restoration fee**.

The client may contact ALWIS for assistance if they are uncertain about any modem or network configuration.

15. Client Responsibilities

Clients agree to:

- Provide accurate information during registration and account management.
- Pay applicable fees and monthly subscription charges on time.
- Use the service in a lawful and responsible manner.
- Avoid activities that intentionally disrupt, damage, or interfere with ALWIS's network or equipment.
- Take reasonable care of equipment provided or installed for the client's service.
- Avoid unauthorized resetting, reconfiguration, tampering, or modification of ALWIS-provided equipment.
- Allow reasonable access for authorized ALWIS personnel when installation, maintenance, repair, inspection, or other service-related work is necessary.
- Notify ALWIS when relevant account or contact information changes.

16. Damage, Third-Party Interference, and Restoration

Clients are responsible for circumstances occurring at or affecting their service location that are caused by the client, persons under the client's responsibility, or outside parties, where such circumstances damage, disrupt, or interfere with ALWIS equipment or services.

This may include, but is not limited to:

- Physical damage to fiber-optic cables
- Damage to ALWIS equipment
- Unauthorized tampering
- Construction or property-related activities
- Accidental or intentional interference
- Actions by third parties that affect the client's connection

Where the service disruption or damage is attributable to the client or a third party associated with the client's location or circumstances, the client may be responsible for the applicable repair, replacement, or restoration costs.

The client is not responsible for circumstances that are outside the reasonable control of the client and ALWIS, including applicable acts of God or other force majeure circumstances.

ALWIS will determine the appropriate restoration procedure based on the circumstances of the incident.

17. Prohibited Use

Clients must not use ALWIS services for activities that are unlawful or that intentionally damage, disrupt, abuse, or interfere with ALWIS's network, equipment, systems, or services.

ALWIS may take appropriate action when there is reasonable evidence of misuse, abuse, unauthorized interference, or activity that violates these Terms or applicable law.

18. Support and Communication

Clients may contact ALWIS for service, account, billing, technical, or registration concerns through the official communication channels provided by ALWIS.

Available communication methods may include:

- Phone call
- Text message
- Messenger or other official messaging channels

Because communication channels may have different response times and availability, clients may use any available official ALWIS communication channel when assistance is required.

19. Client Information and Privacy

ALWIS may collect and process information necessary to:

- Process client applications and registrations
- Create and manage client accounts
- Provide internet services
- Process and confirm payments
- Provide technical and client support
- Communicate important account and service notifications
- Maintain and operate the ALWIS network
- Comply with applicable legal or regulatory requirements

Client information will be handled according to ALWIS's applicable Privacy Policy.

By accepting this Agreement, the client acknowledges that ALWIS may process information necessary to provide and manage the requested service, subject to applicable privacy requirements.

20. Changes to Services, Plans, Fees, or Terms

ALWIS may update its services, plans, procedures, systems, fees, or these Terms when reasonably necessary.

Where a change materially affects an existing client's service or obligations, ALWIS will provide appropriate notice or disclosure as required by applicable law and ALWIS procedures.

21. Termination or Voluntary Discontinuation of Service

A client who decides to stop availing of ALWIS services must contact ALWIS and follow the applicable service termination procedure.

If a client voluntarily discontinues or terminates their service, the client remains responsible for payment of applicable charges incurred up to the effective date of termination.

Where the client's final billing period does not cover a full billing cycle, applicable usage may be calculated on a **pro-rated basis according to the number of days the service was used**, subject to ALWIS's applicable billing procedures.

Any outstanding balance, equipment obligation, or other valid charge must be settled before the client's account is considered fully closed.

ALWIS-owned equipment must be returned when requested.

22. Termination or Suspension by ALWIS

ALWIS may suspend, place on hold, or terminate service in circumstances including, but not limited to:

- Failure to pay required charges after the applicable grace period
- Unpaid equipment damage or replacement charges
- Violation of these Terms
- Misuse or abuse of the service

- Unauthorized interference with ALWIS equipment or network
- Fraudulent or materially inaccurate account information
- Other circumstances permitted by applicable law or agreement

Where service is suspended because of an unpaid balance, restoration will be subject to payment verification and the applicable restoration procedure.

23. Agreement and Acceptance

By checking the acceptance box during registration, the applicant confirms that:

- They have read and understood these Terms of Service and Client Agreement.
- The information submitted during registration is accurate to the best of their knowledge.
- They agree to comply with the terms governing ALWIS internet service.
- They understand that the installation fee is non-refundable and may vary depending on installation circumstances.
- They understand that the stated due date is different from the five-day grace period.
- They understand that payment is expected on or before the due date.
- They understand that failure to settle applicable charges within the five-day grace period may result in the connection being placed on hold beginning on Day 6.
- They understand that ALWIS-owned equipment must be properly cared for and returned when required.
- They understand that they may be responsible for the repair or replacement of equipment damaged through negligence, misuse, unauthorized actions, or other circumstances for which they are responsible.
- They understand that a ₱300 service restoration fee may apply when a modem reset results in a loss of connection requiring ALWIS assistance.
- They understand that applicable repair, replacement, or restoration costs may apply when service or equipment is damaged through circumstances attributable to the client or relevant third-party interference.
- They understand that physical cash payments must be handed to authorized ALWIS personnel.
- They understand that digital payment issues may require clear proof of payment for manual verification and restoration.

- They understand that voluntary termination of service does not eliminate outstanding payment or equipment obligations and that applicable final usage may be calculated on a pro-rated basis.
- They understand that registration is subject to ALWIS approval and does not automatically guarantee service activation.

☐ **I have read and agree to the ALWIS Terms of Service and Client Agreement.**

ALWIS Privacy Policy

Ariannelouis Wired Internet Services (ALWIS)

alwisph.com

Effective Date: 09/27/2026

Last Updated: 09/27/2026

Ariannelouis Wired Internet Services (ALWIS) ("ALWIS," "we," "us," or "our") respects the privacy of its clients, applicants, website visitors, and other individuals whose personal information we process.

This Privacy Policy explains what personal information ALWIS may collect, why we collect it, how we use and protect it, when it may be disclosed, how long it may be retained, and the rights available to individuals under applicable privacy laws, including Republic Act No. 10173, otherwise known as the **Data Privacy Act of 2012**, and its applicable rules and regulations.

By using the ALWIS website, submitting an application, registering for an ALWIS account, or otherwise providing personal information to ALWIS, you acknowledge that you have read and understood this Privacy Policy.

1. Who We Are

Ariannelouis Wired Internet Services (ALWIS) is responsible for the collection and processing of personal information in connection with its internet services, client registration, billing, account management, customer support, and related business operations.

For privacy-related concerns, requests, or questions, individuals may contact ALWIS through:

Privacy Contact: Allan T. Gascon

Email: atgascon@gmail.com

Phone: 0991 242 7266

Address: Block 5 Lot 9 Mahogany Heights Subdivision, Bagong Nayon, Antipolo City 1870

ALWIS may designate a Data Protection Officer or another individual responsible for privacy compliance. The identity and contact details of the appropriate privacy contact may be provided upon request or through the applicable privacy notice.

2. Personal Information We May Collect

Depending on the service, transaction, or interaction involved, ALWIS may collect personal information necessary for legitimate and specified purposes.

This may include:

Registration and Identification Information

- Full name
- Contact number
- Email address, where applicable
- Other information necessary to verify or manage the client's account

Service and Location Information

- Service address

- Installation address
- Location or map/pinpoint information
- Information concerning the location and installation of ALWIS equipment
- Selected internet plan
- Internet speed or service package
- Client/account identification information

Billing and Payment Information

- Account balance
- Monthly subscription information
- Due dates
- Payment status
- Payment history
- Payment reference numbers
- Date and time of payment
- Information necessary to verify payments

ALWIS may require proof of payment when a digital payment does not automatically appear in the billing system or when manual verification is necessary.

Service and Technical Information

ALWIS may process information necessary to provide and maintain internet service, including information relating to:

- Service status
- Account status
- Network or service configuration
- ALWIS-provided equipment
- Technical support requests
- Service interruptions
- Installation and repair records

Communications

ALWIS may retain information contained in communications between the client and ALWIS when reasonably necessary for service, support, billing, account management, dispute resolution, security, or record-keeping purposes.

3. Information We Do Not Intentionally Collect

ALWIS will generally collect only information that is reasonably necessary for the purposes described in this Privacy Policy.

ALWIS does not intentionally request sensitive personal information unless such information is necessary for a specific lawful purpose and appropriate safeguards are in place.

Clients and applicants should not submit passwords, payment-card credentials, government identification numbers, or other sensitive information through communication channels unless ALWIS specifically requests such information through an appropriate and secure process.

4. How We Collect Personal Information

ALWIS may collect personal information through:

- The ALWIS website
- Online registration forms
- Client account or portal systems
- Applications for internet service
- Installation procedures
- Payment and billing processes
- Technical support requests
- Phone calls
- Text messages
- Messenger or other official communication channels
- Information provided directly by the client
- Other legitimate business interactions with ALWIS

Where appropriate, ALWIS will inform individuals about the nature, purpose, and extent of the processing before or at the time their personal information is collected.

5. Why We Collect and Use Personal Information

ALWIS may process personal information for legitimate and specified purposes, including:

Service Registration

To:

- Process internet service applications
- Evaluate service availability
- Create client accounts
- Coordinate installation
- Confirm the selected internet plan
- Communicate with applicants regarding their application

Service Delivery

To:

- Provide and maintain internet services
- Manage client accounts
- Maintain network and service records
- Monitor service status
- Perform installation, maintenance, repair, and restoration
- Manage ALWIS-provided equipment

Billing and Payments

To:

- Generate and manage billing information
- Track subscription fees
- Confirm payments
- Maintain payment history
- Send payment reminders

- Identify overdue accounts
- Manage applicable service holds or restoration procedures

Client Support

To:

- Respond to technical concerns
- Respond to billing questions
- Process support requests
- Communicate service-related information
- Investigate and resolve account or service issues

Account and Network Management

To:

- Maintain accurate account information
- Manage service status
- Implement applicable network-management procedures
- Prevent misuse or unauthorized interference
- Protect ALWIS systems and network infrastructure

Legal and Regulatory Compliance

To:

- Comply with applicable laws and regulations
- Respond to lawful requests from competent authorities
- Establish, exercise, or defend legal claims
- Maintain records required for legitimate business or legal purposes

6. Legal Bases for Processing

ALWIS will process personal information only when permitted under applicable law.

Depending on the circumstances, processing may be based on:

- The individual's consent

- The performance of a contract or steps taken at the individual's request before entering into a contract
- Compliance with a legal obligation
- Protection of vital interests where applicable
- Other lawful bases recognized under applicable privacy laws

Consent, when relied upon as the legal basis for processing, will be obtained through an appropriate method and may be withdrawn where permitted by law.

Withdrawal of consent does not necessarily affect processing that ALWIS is permitted or required to perform under another lawful basis.

7. Client Portal and Automated Processing

ALWIS may provide clients with an online portal through which they can view and manage information associated with their account.

Depending on the available system, the portal may display information such as:

- Client name
- Account or client information
- Registered address
- Service location
- Current plan
- Internet speed
- Contact information
- Account balance
- Due date
- Payment status
- Payment history
- Service status

ALWIS may also use automated systems for account and network-management functions, including payment reminders, account status updates, and service suspension or restoration procedures.

Where automated processing is used in a manner that materially affects a client's rights or interests, ALWIS will provide information and safeguards as required by applicable law.

8. Payment Information

ALWIS may process information necessary to record, verify, and reconcile client payments.

For digital payments, ALWIS may request information such as:

- Payment reference number
- Amount
- Date
- Time
- Payment method
- Other information necessary to verify the transaction

If the ALWIS website, portal, or billing system fails to automatically recognize a payment, the client may be required to submit clear proof of payment so that ALWIS can manually verify the transaction.

Clients should use only official ALWIS payment instructions and channels.

ALWIS does not require clients to disclose passwords, PINs, one-time passwords, or other authentication credentials through ordinary communication channels.

9. Location Information

ALWIS may collect service-location information, including the address or map/pinpoint associated with the location where internet service is requested or provided.

This information may be used for purposes including:

- Determining service availability
- Planning installation
- Identifying the appropriate service location
- Maintaining service records
- Conducting installation, maintenance, repair, and restoration
- Managing ALWIS network infrastructure

Location information will not be used for unrelated purposes without an appropriate lawful basis.

10. Sharing and Disclosure of Personal Information

ALWIS may disclose personal information only when reasonably necessary and permitted by applicable law.

Information may be shared with:

- Authorized ALWIS personnel who require access to perform their duties
- Service providers or contractors assisting ALWIS with website, billing, payment, hosting, network, technical, communication, or other business functions
- Professional advisers or authorized representatives where reasonably necessary
- Government authorities or law-enforcement agencies when required or permitted by law
- Other parties where the client has provided appropriate consent or where another lawful basis for disclosure exists

ALWIS will take reasonable measures to ensure that third parties processing personal information on its behalf provide appropriate privacy and security safeguards.

11. Third-Party Service Providers

ALWIS may use third-party services to operate portions of its website, client portal, billing systems, payment systems, communication systems, hosting infrastructure, or other business functions.

Where third-party service providers process personal information on behalf of ALWIS, ALWIS will take reasonable measures to establish appropriate contractual, organizational, and technical safeguards.

ALWIS remains responsible for personal information under its control or custody, subject to applicable law.

12. Security of Personal Information

ALWIS takes reasonable and appropriate organizational, physical, and technical measures designed to protect personal information against:

- Unauthorized access

- Unauthorized disclosure
- Accidental loss
- Destruction
- Alteration
- Misuse
- Other unlawful processing

Access to personal information should be limited to authorized individuals who require the information for legitimate business purposes.

ALWIS may implement measures such as:

- Access controls
- Account authentication
- Administrative restrictions
- Security monitoring
- Secure handling procedures
- Backup and recovery procedures
- Appropriate technical safeguards
- Employee or personnel confidentiality obligations

However, no information system or method of electronic transmission can be guaranteed to be completely secure.

13. Confidentiality

ALWIS personnel, agents, representatives, and other authorized individuals who have access to non-public personal information are expected to maintain its confidentiality and use it only for authorized purposes.

Where third-party processors are involved, ALWIS will take reasonable steps to ensure that appropriate confidentiality and security obligations apply.

14. Data Retention

ALWIS will retain personal information only for as long as reasonably necessary to fulfill the purposes for which it was collected, to maintain legitimate business records, to provide

services, to resolve disputes, to enforce agreements, or to comply with applicable legal or regulatory obligations.

The specific retention period may vary depending on the type of information and the purpose for which it was collected.

ALWIS will establish and maintain appropriate retention and disposal procedures for personal information.

Specific retention periods: [To be determined and finalized by ALWIS.]

When personal information is no longer required and there is no legal or legitimate reason to retain it, ALWIS will take reasonable steps to securely delete, destroy, or anonymize the information, as appropriate.

15. Client Rights

Subject to applicable law and reasonable limitations, individuals whose personal information is processed by ALWIS may have rights including:

- The right to be informed about the processing of their personal information
- The right to access personal information concerning them
- The right to request correction of inaccurate or outdated information
- The right to object to certain processing
- The right to withdraw consent where consent is the applicable legal basis
- The right to request blocking, removal, or destruction of personal information in circumstances permitted by law
- The right to data portability where applicable
- The right to lodge a complaint regarding the processing of their personal information
- Other rights provided under applicable Philippine privacy laws

These rights are subject to the conditions, exceptions, and limitations provided by applicable law.

16. How to Exercise Privacy Rights

A client or other data subject who wishes to exercise an applicable privacy right or raise a privacy concern may contact ALWIS through the official privacy contact details provided in this Privacy Policy.

A request may need to contain sufficient information to allow ALWIS to identify the relevant account or information and properly process the request.

ALWIS may take reasonable steps to verify the identity of the person making a request before disclosing, correcting, deleting, or otherwise modifying personal information.

ALWIS will respond to legitimate requests within the period required by applicable law.

17. Complaints and Privacy Concerns

Individuals who believe that their personal information has been processed improperly or that their privacy rights have been violated may first contact ALWIS using the official privacy contact information.

ALWIS will review legitimate privacy concerns and take appropriate action consistent with applicable law and its internal procedures.

Individuals may also have the right to lodge a complaint with the **National Privacy Commission (NPC)** in accordance with applicable Philippine privacy laws and procedures.

18. Data Breaches and Security Incidents

ALWIS will maintain reasonable procedures for identifying, evaluating, responding to, and managing personal data security incidents.

Where a personal data breach occurs, ALWIS will take appropriate steps required by applicable law, which may include containment, investigation, mitigation, documentation, and notification to affected individuals and/or the appropriate authorities when legally required.

19. Children's Privacy

ALWIS services are intended to be applied for and managed by individuals who are legally capable of entering into the applicable service agreement.

If an applicant or client is a minor or otherwise requires the involvement of a parent, guardian, or authorized representative, ALWIS may require the appropriate person to participate in the application or account process.

ALWIS does not knowingly seek to collect personal information from children for unrelated purposes.

20. Cookies and Website Technologies

The ALWIS website may use cookies or similar technologies where necessary for website functionality, security, account management, analytics, or other legitimate purposes.

Where applicable, information about cookies and similar technologies may be provided through a separate website notice or cookie settings mechanism.

ALWIS will not use cookies or similar technologies for unrelated purposes without an appropriate lawful basis.

21. External Links and Third-Party Websites

The ALWIS website may contain links to external websites, platforms, payment services, social media services, messaging services, or other third-party systems.

ALWIS is not responsible for the privacy practices, content, security, or policies of third-party websites or services that are not controlled by ALWIS.

Clients should review the applicable privacy policies of third-party services before providing personal information through those services.

22. Changes to This Privacy Policy

ALWIS may update this Privacy Policy when necessary to reflect changes in:

- Services
- Website functionality
- Client portal functionality
- Payment systems
- Data-processing practices
- Applicable laws or regulations
- Security procedures
- Business operations

When appropriate, ALWIS will provide notice of material changes through the website, client portal, official communication channels, or other reasonable means.

The updated Privacy Policy will indicate its effective or last-updated date.

23. Acceptance and Acknowledgment

By checking the applicable privacy acknowledgment during registration, the applicant acknowledges that they have read and understood this Privacy Policy and have been informed about the manner in which ALWIS may collect, use, store, disclose, and otherwise process their personal information.

Where consent is required as the legal basis for a particular processing activity, the appropriate consent will be obtained separately or through the applicable registration process.

☐ **I have read and acknowledge the ALWIS Privacy Policy.**

Privacy Contact Information

Ariannelouis Wired Internet Services (ALWIS)

Privacy Contact: Allan T. Gascon

Email: atgascon@gmail.com

Phone: 0991 242 7266

Address: Block 5 Lot 9 Mahogany Heights Subdivision, Bagong Nayon, Antipolo City 1870

Effective Date: 09/27/2026

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End of Terms and Conditions

Return to the login page to accept the terms and sign in.

Back to login